Hotel Cancellation Plus

Europäische Reiseversicherung

Which benefits are insured?

Trip cancellation	
1. Cancellation costs if trip not started	up to selected trip price
! If the policy is taken out later than 3 days after booking the trip, only such events are insured that occur after the 10th day after the policy has been taken out (except in cases of accident, death or act of God).	
Trip curtailment	
2. Reimbursement of booked but unused travel services	up to selected trip price
Delayed arrival	
3. Reimbursement of additional costs of overnight accommodation and meals during the outward journey	up to € 600.-
Involuntary extension of holiday	
4. Reimbursement of additional costs of overnight accommodation and meals during the outward journey	up to € 2,000.-
Search and rescue including helicopter rescue	
5. Search and rescue costs in the event of an accident, or in the event of distress in the mountains or at sea	up to € 7,500.-
24 hour emergency call and immediate assistance	yes

The sums insured stated in the schedule of benefits limit the insurer's liability for all insured events. If you take out Hotel Cancellation Plus for several persons travelling together, the sums insured apply to all persons jointly.

Where does the insurance cover apply?

The insurance cover applies within geographical Europe, all the Mediterranean states and islands, Jordan, Madeira, the Azores and the Canary Islands, with the exception of Belarus, Russia, Syria, Crimea and the regions of Donetsk, Zaporizhzhia, Kherson and Luhansk.

Which contractual bases apply?

The contractual basis are the EUROPÄISCHE Travel Insurance Conditions for the Hotel Industry 2024 (ERV-RVB Hotel Industry 2024). Austrian law applies.

Premiums

for one trip up to 31 days in Europe

Trip price up to	Premium	Trip price up to	Premium
€ 200.-	**€ 12.-**	€ 3,500.-	**€ 210.-**
€ 300.-	**€ 18.-**	€ 4,000.-	**€ 241.-**
€ 400.-	**€ 25.-**	€ 4,500.-	**€ 272.-**
€ 500.-	**€ 31.-**	€ 5,000.-	**€ 303.-**
€ 600.-	**€ 37.-**	€ 5,500.-	**€ 344.-**
€ 800.-	**€ 48.-**	€ 6,000.-	**€ 376.-**
€ 1,000.-	**€ 59.-**	€ 6,500.-	**€ 400.-**
€ 1,200.-	**€ 71.-**	€ 7,000.-	**€ 431.-**
€ 1,400.-	**€ 83.-**	€ 8,000.-	**€ 493.-**
€ 1,600.-	**€ 95.-**	€ 9,000.-	**€ 555.-**
€ 1,800.-	**€ 107.-**	€ 10,000.-	**€ 617.-**
€ 2,000.-	**€ 119.-**	€ 12,000.-	**€ 741.-**
€ 2,500.-	**€ 149.-**	€ 15,000.-	**€ 927.-**
€ 3,000.-	**€ 179.-**		

If you are taking out Hotel Cancellation Plus for more than one person travelling together, please select the premium for the trip price (incl. any additional booked benefits and travel expenses) for all persons.
Please note that the maximum sum insured for trip cancellation per booking/event insured is € 15,000.-.

What has to be done if claim occurs?

Please notify **insured events** as soon as possible, by

- Online Claim Report at https://www.europaeische.at/en/service/start-your-claim
  After entering your data, you will immediately receive your claim number with information on how to proceed. Furthermore, you can also upload the required documents immediately.
- E-Mail to schaden@europaeische.at
- Post to Europäische Reiseversicherung AG
  Claims-Management
  Kratochwjlestraße 4, A-1220 Vienna

In the event of an **emergency**, please contact us as soon as possible on the **24-hour emergency number**:

+43 1 50 444 00

If you have any **questions**, our Claims-Management is also available by telephone: Tel: +43 1 317 25 00.

Who is the insurer?

Europäische Reiseversicherung AG,
Registered office in Vienna. Kratochwjlestraße 4, A-1220 Vienna
Tel.: +43 1 317 25 00, E-Mail: info@europaeische.at
www.europaeische.at, Commercial register HG Wien FN 55418y.

Our information sheet on data is available at europaeische.at/en/legal/privacy or can be requested from our customer service.

Supervisory authority: FMA Financial Market Authority, Department: Insurance Supervision, Otto-Wagner-Platz 5, A-1090 Vienna.

The Europäische Reiseversicherung AG belongs to the Group of Assicurazioni Generali S.p.A., Trieste, which is registered in the register of insurance groups of IVASS under no. 026.